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## FREE LAPTOP PROGRAM

### Frequently Asked Questions (FAQ)

#### For Households of the Iowa Tribe of Kansas & Nebraska

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#### 1. What is this program?

This program provides **free laptops** to eligible tribal members who do not currently have a working computer. The goal is to help our community stay connected for **healthcare, education, work, and everyday needs**.

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#### 2. Who can apply?

You may apply if you are:

- An **enrolled member of the Iowa Tribe of Kansas & Nebraska**, and
- Someone in your household **does not already have a working computer or laptop**

Priority will be given to elders, households with the greatest need, and members without any existing device.

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#### 3. Does it cost anything?

No.

There is **no cost** to apply, receive, or use the laptop.

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#### 4. Do I get to keep the laptop?

The laptop is **loaned to you at no cost** and remains the property of the Tribe.

You may use it for everyday needs such as:

- Telehealth and medical appointments
  - School or homework
  - Job searching or work
  - Email, bills, and staying in touch with family
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#### 5. What if I break the laptop or something goes wrong?

You are not expected to fix it yourself.

The laptops come with:

- **Warranty coverage**
- **Accidental damage protection**
- **Technical support**

If something happens, you will be given instructions on who to contact for help.

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#### 6. What if I'm not good with computers?

That's okay. You do **not** need to be computer-savvy to apply.

The program is meant to help everyone, including elders and first-time computer users. Support is available if you need assistance.

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### 7. How many laptops can one household receive?

Typically, **one laptop per eligible household**, unless the Tribe approves otherwise based on need and availability.

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### 8. How do I apply?

To apply, you must:

- Complete the **official sign-up form**
- Provide basic information to confirm eligibility

After applying, the Tribe will review your application and contact you with next steps.

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### 9. Does signing up guarantee I will receive a laptop?

No.

Laptops are limited and will be distributed based on eligibility, need, and availability. If demand is high, a waitlist may be used.

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### 10. What happens after I sign up?

After you apply:

1. Your application will be reviewed
2. You may be contacted for confirmation
3. You will receive instructions if approved
4. Distribution details will be shared by the Tribe

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### 11. Will my information be kept private?

Yes.

Your information will only be used to determine eligibility and manage the program. It will not be shared outside the program.

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### 12. Who do I contact if I have questions or need help applying?

Please contact the **Iowa Tribe of Kansas & Nebraska** for help with:

- The sign-up form
- Eligibility questions
- Laptop support after distribution

Staff are available to assist elders and households who need help.

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### Important Reminder

This program is funded through a state grant to support tribal members who **do not have access to a computer**. The goal is to ensure everyone has the tools they need to stay connected and supported.