



White Cloud Health Center, LLC

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WCHC BOARD MEETING MINUTES

December 5, 2024

5:05pm – 6:14pm

meet.google.com/kzi-bqfe-rme OR 1-559-854-1458 (PIN: 254296369)

Attendees: David Weaver, Tony Fee, Brigette Robidoux, Paul Austin, Bobbie Rhodd, Chasity Davis, Missty Slater

The meeting was called to order at 5:05pm.

1) Weekly invoice review

This will be removed as a standing agenda item and only added as needed.

2) Meeting minutes review

David moved to approve the minutes for approval. Missty seconded. Motion passed 3-0.

3) Monthly report

Paul reported that all the numbers are good. Apex has a few more sign ups. And patient numbers are up year over year. We are on pace to be up 800 visits from the previous year. Third party revenue is up, but it wasn't as much as we would like due to the cyber attack of the medical billing provider. We will also look at working with patients switching medicines based upon insurance coverage changes to meet patient needs while saving us money.

4) Contract negotiations

Dr Keunhert, Dr Feurebacher, and Tim Clary all need to begin negotiations. Dr. Sitek will not be with us after Jan 1 and has elected not to renew due to retirement.

5) Food as medicine

Some of the produce was frozen, so the boxes were slim. We will be looking into salmon, rice, and other products. To increase engagement on the Apex app, we will try to give Alex a list of produce so he can push out recipes. Some patients are so busy that they forget to pick up the food. People like the program and want to be on it, but they are forgetting to pick up the food. We will start putting out social media posts that Monday to remind people. When we get another CHR hired, we could consider designating a town per day for closer pick-ups (i.e. Tuesday at 10:00 we do Falls City.) Meal site delivery could work for elders' boxes, and Sac and Fox CHR can pick up boxes and distribute.

6) Compliance Updates

a. Policies for review- There are 16 policies being considered for approval:

- i. CLIA Waived Lab Policy
- ii. Compliance Committee Charter
- iii. Compliance Program Policy
- iv. Critical Test Results Policy
- v. Federal Device Adverse Event Lab Reporting Policy
- vi. Internal Investigations Policy
- vii. Lab Safety Policy
- viii. Laboratory Incident Management Plan
- ix. Laboratory Personnel Policies
- x. Linearity Testing for Moderate Complexity Lab Policy
- xi. Management of Expired Lab Items Policy
- xii. Proficiency Testing Policy
- xiii. Provider Notification of In-House Lab Results
- xiv. Purchased and Referred Care Medical Priorities Policy
- xv. Expanded Health Benefits Policy

Brigitte moved to approve all 15 policies [listed as i through xv above.] Missty seconded the motion. Motion passed 3-0.

b. There is a Board training opportunity in February in Pheonix that can be found here: [hcca-2025-board-comp-brochure.pdf](#). David and Missty will attend this training.

c. Privileges for chiropractic were shared. Brigitte moved to approve the privileges. David seconded the motion. Motion passed 3-0.

7) Construction update

We are waiting on dishwasher that is on backorder for the COVID house, then it will be ready to use.

8) Eye Glass Updates

We have all the equipment. Haskell has an optometrist, and we will see if we can get some time for referrals for our patients.

9) Wellness Center Updates

WCHC owns all the fitness equipment. The SDPI grant paid for it years ago, and we don't know what those funding constraints are. We could consider adding it that to lending closet inventory, long-term loans of like 6 months, or giving it away. Chasity will reach out to SDPI will see if ownership changes are allowed.

10) COVID House use planning

See Construction update above. We will remove as a standing agenda item soon.

11) Long term care facility

Travious has some new market tax credit. Missty will reach out to Adam Rose to determine if this is for KS, NE, or either. Bobbie reached out to other folks to begin to close the gap of what we don't know.

12) Other business

The Attestation letter for the audit is looking back to attest that she did the things included in the letter which is a normal process. The Board will need to review the audit report before approving signing the attestation letter.

Misty moves to adjourn at 6:14pm. Brigitte seconded the motion. Motion passed 3-0.